



Pacific Truck

PACIFIC TRUCK
11523 186 STREET N.W.
EDMONTON, AB, T5S 2W6

RETURN PARTS PREPAID TO:
PHONE: 780-452-6270
FAX: 780-784-6434

WARRANTY CLAIM FORM

DATE: _____

YOUR REFERENCE NUMBER: _____

CUSTOMER INFORMATION

COMPANY: _____ CONTACT NAME: _____

ADDRESS: _____

PHONE: _____ FAX: _____ E-MAIL: _____

VEHICLE INFORMATION

YEAR: _____ MAKE: _____ MODEL: _____

DATE INSTALLED: _____ MILEAGE: _____

DATE REMOVED: _____ MILEAGE: _____

PACIFIC TRUCK PART INFORMATION

PART NUMBER: _____ QUANTITY: _____

ORIGINAL SERIAL NUMBER: _____ REPLACEMENT SERIAL NUMBER: _____

NATURE OF DEFECT (BE SPECIFIC): _____

IF WARRANTY IS DENIED, INITIAL HERE TO HAVE PART SENT BACK TO YOU COLLECT: _____

THE DOCUMENTS BELOW **MUST** BE PROVIDED WITH ALL CLAIMS

- COPY OF ORIGINAL INVOICE
- COPY OF WARRANTY FORM (**FILLED OUT**)
- COPY ON LABOUR CLAIM (*IF APPLICABLE*)

FAILURE TO FILL OUT AND SEND IN THE REQUIRED DOUCMENTATION WILL RESULT IN THE DELAY OF YOUR CLAIM!

- **Be sure to attach a physical copy of this completed form to the parts being sent, and send a digital copy to your sales rep.**
- **All Fluids in Core or Warranty Returns must be drained before shipping to Pacific Truck. Any Returns received with Fluids not drained will either be rejected and returned, or have an environmental and shop fee charged for drainage and disposal of the fluids.**